### **IC/HRG Open Enrollment Process**

These directions can be used by both ICs or HRGs to enter Open Enrollment changes. Members should use ESS, however if they do not, ICs or HRGs can enter data for them into KHRIS using a paper application. Paper applications should be kept on file locally for documentation.

PLEASE NOTE THAT IF YOU ARE WORKING ON A CROSS REFERENCE HEALTH APPLICATION IT SHOULD BE SENT TO DEI FOR PROCESSING. YOU <u>WILL</u> BE ABLE TO ENROLL CROSS REFERENCE HOLDERS INTO HEALTH AND DEPENDENT FSA PLANS.

- 1. ICs Go to the portal/ HRGS go to SAP Logon
- 2. Login using your login credentials
- 3. ICs Go to the IC NCP tab once there click on the KHRIS Transactions folder

Once in the system, Open Enrollment processing takes place under two sections PA30 and HRBEN001

#### **PA30**

Click the Benefits tab; use the search functionality beside the Personnel Number box to find the member

- 1. Click on 0021 Family Member/Dependents
- 2. Click Display (ICs see "Display" as an option, HRGs see an eyeglass icon)
- 3. Verify your dependents
- 4. Click Back (ICs see "Back" as an option, HRGs see an icon that is a green circle with an arrow pointing left)
- 5. To add dependents if needed as requested during open enrollment
- 6. Click Create (ICs see "Create" as an option, HRGs see an icon that is a blank sheet of paper)
- 7. Click on the appropriate Dependent Type CHILD or SPOUSE
- 8. Change the Start Date to the signature date of the Open Enrollment Application
- 9. Verify the last name is correct, if not change it
- 10. Enter the First Name, Middle Initial, Birthdate, and Social Security Number
- 11. If you do not have a Social Security Number enter 999999999
- 12. Click Save (ICs see "Save" as an option, HRGs see a Save icon)

#### 13. Click on 0376 Smoking Status

- 14. Click Display (ICs see "Display" as an option, HRGs see an eyeglass icon)
- 15. Verify the member's smoker status
- 16. Click Back (ICs see "Back" as an option, HRGs see an icon that is a green circle with an arrow pointing left)
- 17. To change the smoker status
- 18. Click Copy (ICs see "Copy" as an option, HRGs see an icon that looks like two pieces of overlapping paper)
- 19. Change the Start Date to **01/01/2012**
- 20. Click the Smoker box
- 21. Click Save (ICs see "Save" as an option, HRGs see a Save icon)

#### 22. Click on 0378 Adjustment Reason

- 23. Click Display (ICs see "Display" as an option, HRGs see an eyeglass icon)
- 24. Verify the member has an Adjustment Reason of Open Enrollment with a start date of 10/10/2011 and a to date of 10/28/2011
- 25. Click Back (ICs see "Back" as an option, HRGs see an icon that is a green circle with an arrow pointing left)
- 26. IF members do NOT have an Open Enrollment Adjustment Reason contact DEI or the KHRIS help desk.

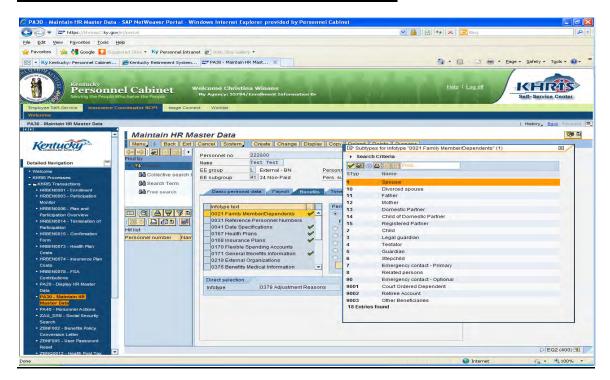
#### Once PA30 steps are done go to HRBEN0001

### HRBEN0001

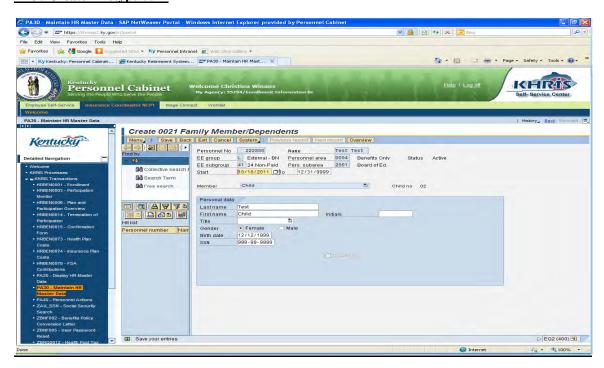
- 1. Under the Enroll area on the right, change the Calendar Date to signature date on OE app by clicking on the "Change Date" icon
- 2. On the left hand side enter employee's personnel number
- 3. Click "Select"
- 4. Highlight "Open Enrollment"
- 5. Click on "Get Offer"
- 6. Double click on the Plan Option for the Medical Plan
  - a. Once you click on an option a new box will pop up
  - b. If the member is adding dependents click on the "Dependents" tab and check the dependents he/she is adding to the plan
    - i. If the dependents are not there please see steps 1-12 under PA30, verify that the dates used to add dependents are the same date used in step 1 for HRBEN0001
  - c. Click on the "Option" tab and click on the drop down box and choose the correct coverage level
  - d. Click Accept
- 7. If the member has not elected to participate in a Medical or Dependent Care FSA, click "Enroll"
  - a. This will bring up a new box, Click "Enroll"
  - b. Another box will pop up, Click "Confirmation" to print an enrollment Confirmation Sheet
  - c. This brings up another box; change the Output Device to ZPDF or ZADS
  - d. Click Print Preview or Print; If you click Print Preview you will need to click the Print Icon on the new box, then click "Back" (ICs see "Back" as an option, HRGs see an icon that is a green circle with an arrow pointing left)
  - e. Click Continue
- 8. If the member **has elected** to participate in a Medical or Dependent Care FSA click on the Healthcare and/or Dependent Care FSA
  - a. This will bring up a new box, enter the yearly contribution for the Medical or Dependent Care FSA in the "Contribution" box then click Accept
- 9. Once you have entered all the plans for the member Click "Enroll"
  - a. This will bring up a new box, Click "Enroll"
  - b. Another box will pop up, Click "Confirmation" to print an enrollment Confirmation Sheet
  - c. This brings up another box; change the Output Device to ZPDF or ZADS
  - d. Click Print Preview or Print; If you click Print Preview you will need to click the Print Icon on the new box, then click "Back" (ICs see "Back" as an option, HRGs see an icon that is a green circle with an arrow pointing left)
  - e. Click Continue

This is the End of the Open Enrollment Entry Process

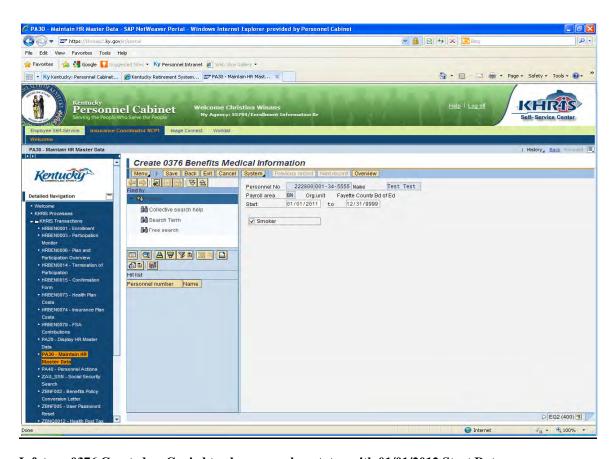
# **Screen shots of Note for ICs**



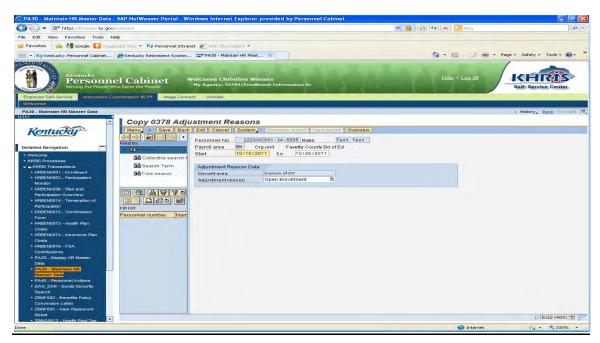
#### PA30 Create Infotype 0021



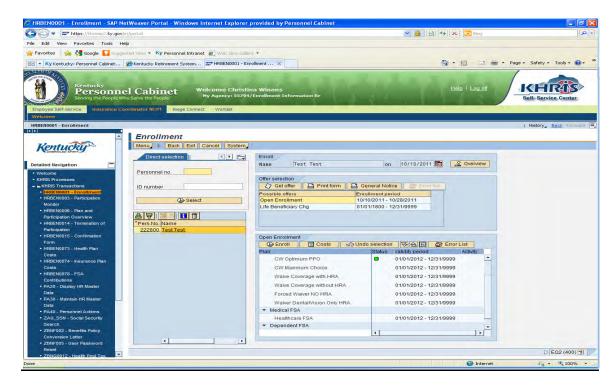
Info Type 021 Added child with Signature date used as Start Date



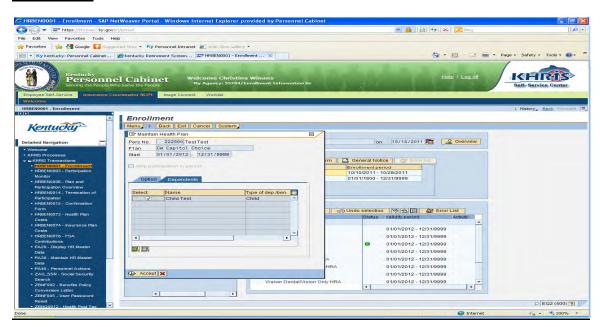
## Infotype 0376 Created or Copied to change smoker status with 01/01/2012 Start Date



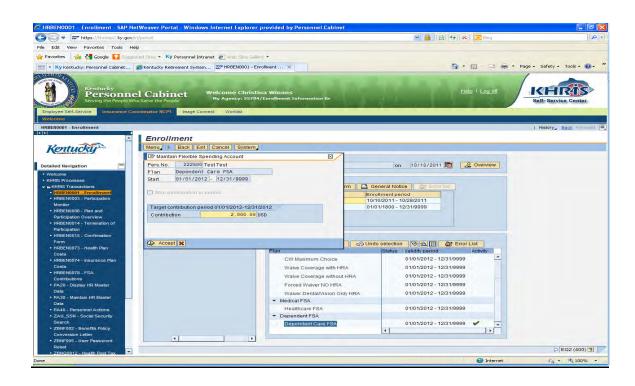
Infotype 0378 with Open Enrollment Adjustment Reason with Start Date 10/10/2011 and To Date 10/28/2011



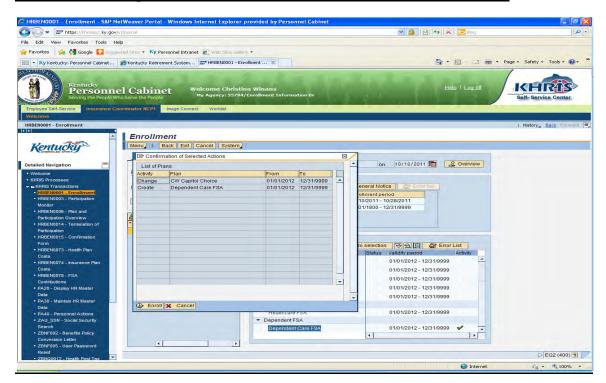
# HRBEN0001 with Personnel Number, Enroll Date changed to Application Signature Date and "Get Offer" clicked



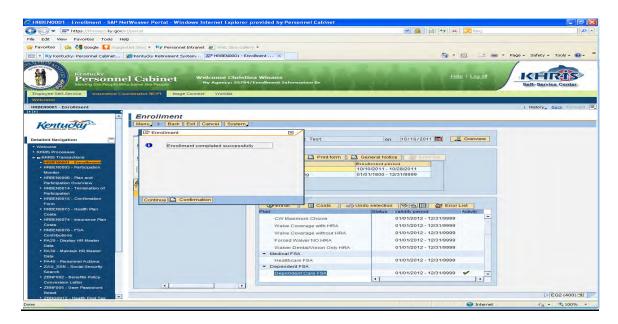
HRBEN0001 New Medical Plan Election Clicked, New Dependent Added



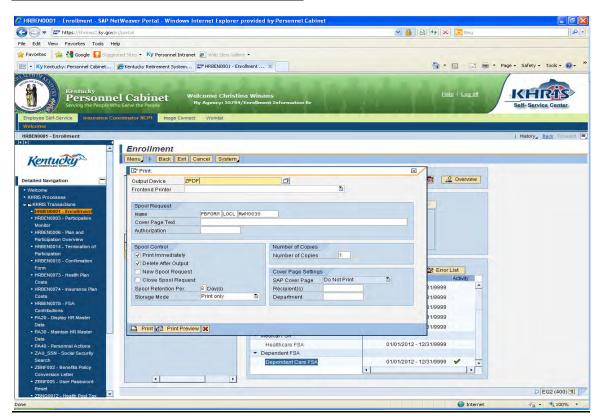
#### HRBEN0001 New Dependent Care FSA Election Clicked and Annual Amount Entered



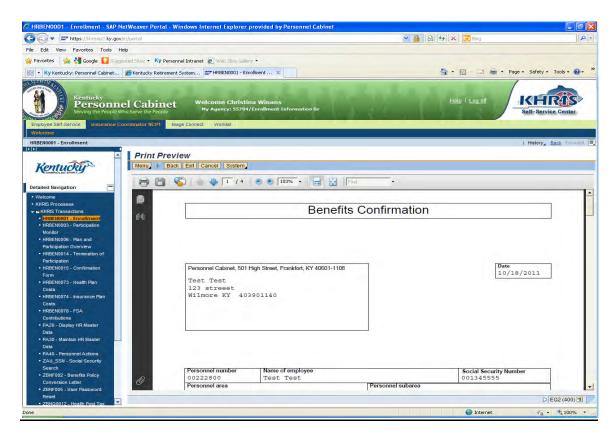
HRBEN0001 After Enroll is clicked the first time



# HRBEN0001 after Enroll is clicked the second time



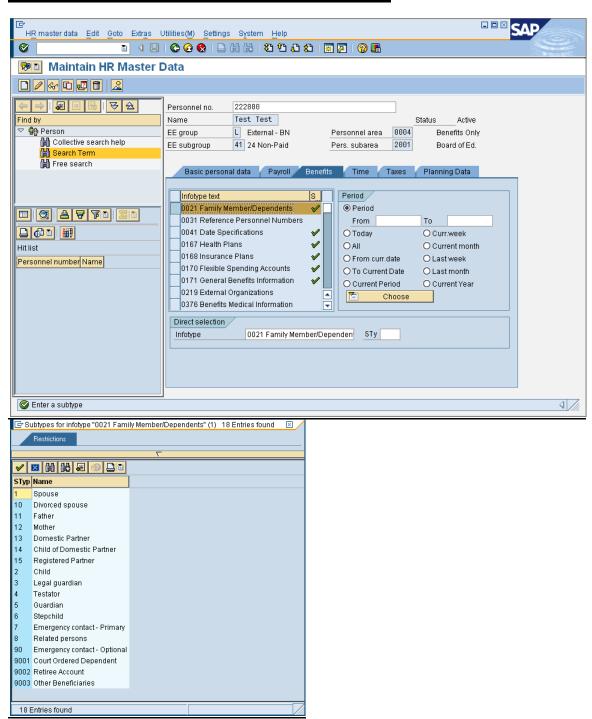
HRBEN0001 after Confirmation button is clicked and Output Device is changed to ZPDF or ZADS



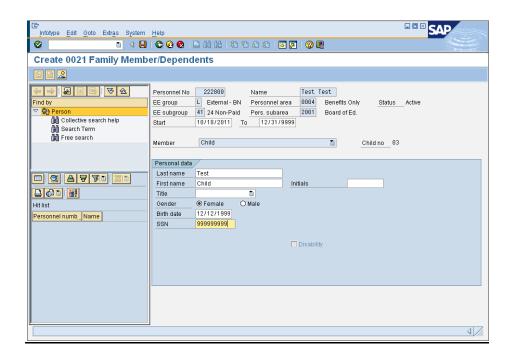
Print Preview Screen you can click the print icon for a confirmation

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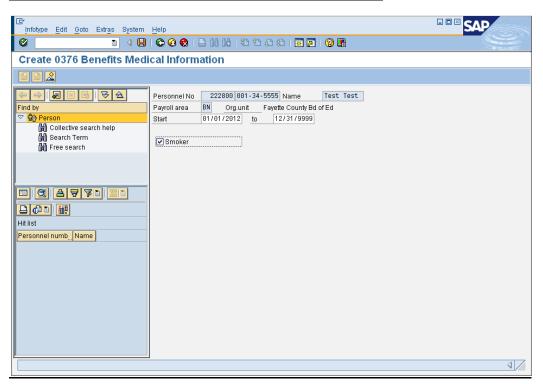
# **Screen shots of Note for HRGs**



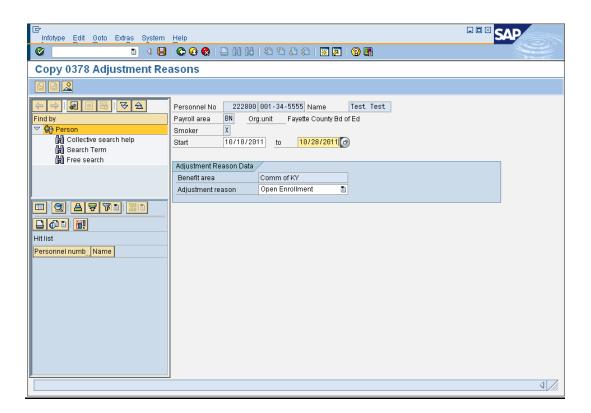
PA30 Create Infotype 0021 with pop-up box



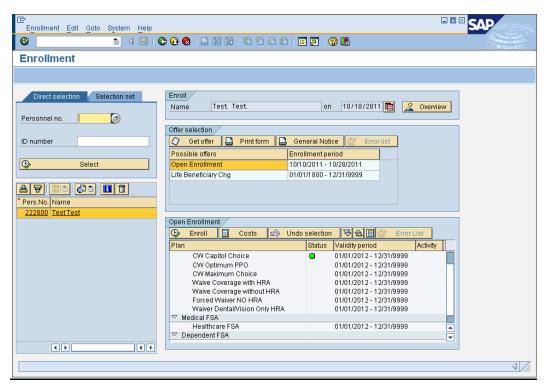
Info Type 021 Added child with Signature date used as Start Date



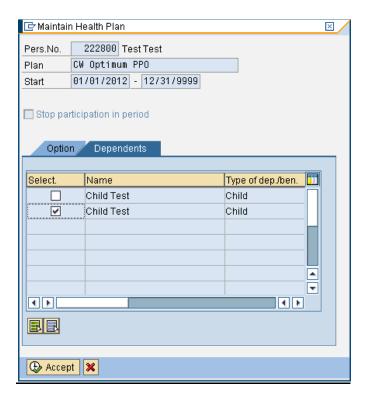
Infotype 0376 Created or Copied to change smoker status with 01/01/2012 Start Date



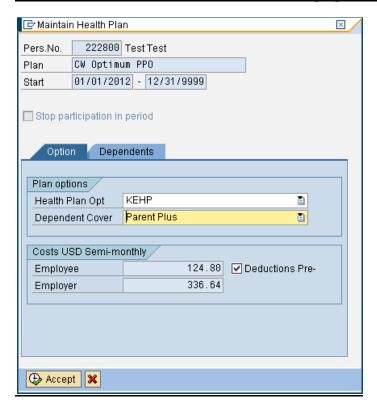
# <u>Infotype 0378 with Open Enrollment Adjustment Reason with Start Date 10/10/2011 and To Date 10/28/2011</u>



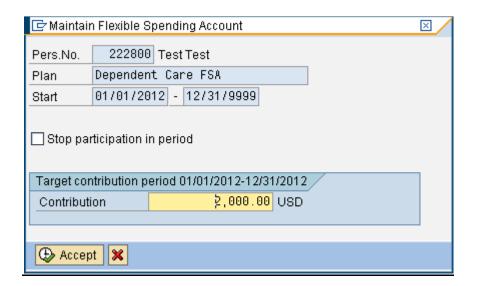
HRBEN0001 with Personnel Number, Enroll Date changed to Application Signature Date and "Get Offer" clicked



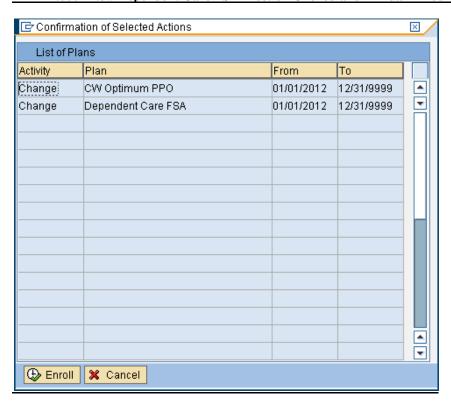
## HRBEN0001 New Medical Plan Election Clicked, Pop Up Box created, New Dependent Added



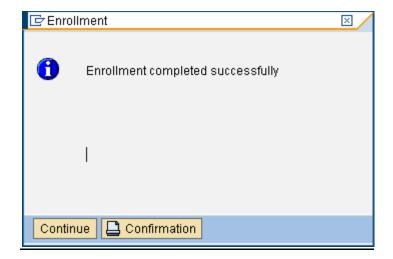
HRBEN0001 New Option chosen in Pop Up Box



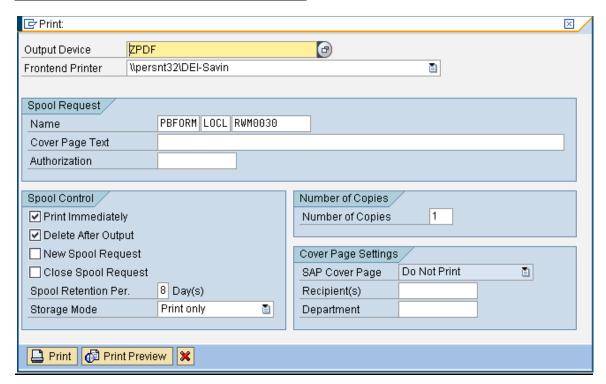
HRBEN0001 New Dependent Care FSA Election Clicked and Annual Amount Entered



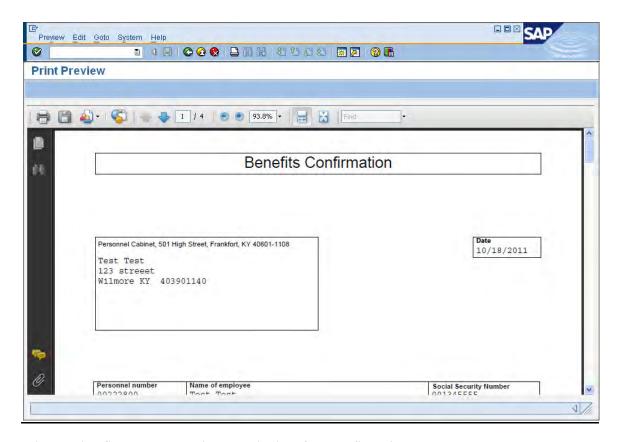
HRBEN0001 Pop Up Box After Enroll is clicked the first time



### HRBEN0001 after Enroll is clicked the second time



HRBEN0001 after Confirmation button is clicked and Output Device is changed to ZPDF or ZADS



Print Preview Screen you can click the print icon for a confirmation